



**Savvio FC Installation Guide**  
**ST973401FC and ST936701FC**  
**Fibre Channel interface disc drives**

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**Handling precautions/Electrostatic discharge protection**

- Disc drives are fragile. Do not drop or jar the drive. Handle the drive only by the edges or frame.
- Drive electronics are extremely sensitive to static electricity. Keep the drive in its antistatic container until you are ready to install it. Wear a wrist strap and cable connected to ground. Discharge static from all items near or that will contact the drive. Never use an ohmmeter on any circuit boards.
- Turn off the power to the host system during installation.
- Always use forced-air ventilation when operating the drive.
- Use caution when troubleshooting a unit that has voltages present.
- Do not disassemble the drive; doing so voids the warranty.
- Return the entire drive for depot service if any part is defective.
- Do not apply pressure or attach labels to the circuit board or to the top of the drive.

**Electromagnetic compliance**

See the Safety and Regulatory Agency Specifications page, part number 75789512, which was shipped with this installation guide.

**Drive characteristics**

|                             | <b>ST973401FC</b>         | <b>ST936701FC</b>        |
|-----------------------------|---------------------------|--------------------------|
| Formatted capacity          | 73.4 Gbytes               | 36.7 Gbytes              |
| Total # of data blocks      | 143,374,744<br>(88BB998h) | 71,687,372<br>(445DCCCh) |
| Cylinders (user accessible) | 51,052                    | 51,052                   |
| Heads (user accessible)     | 4                         | 2                        |
| Disc rotation +/- 5%        | 10,009 RPM                | 10,009 RPM               |

**What you need**

- Screwdriver and four M3 x .5 metric drive mounting screws
- Forced-air ventilation to provide adequate drive cooling
- Host system with Fibre Channel host adapter or backplane

**Installation instructions**

**1. Mount the drive in the host system carrier or tray**

Most Fibre Channel host systems (including enclosures) provide a way to insert the drive using a carrier or tray, which allows the drive to be hot-plugged into the system's Fibre Channel 40-pin single connector attachment (FC-SCA).

Mount the drive to the carrier or tray provided by the host system using four M3 x 0.5 metric screws. Do not over-tighten or force the screws. You can mount the drive in any orientation.

**Note.** FC drives are designed to be attached to the host system without I/O or power cables.

**2. Insert the drive**

Slide the carrier or tray into the appropriate bay in your host system. This connects the drive directly to your system's 40-pin Fibre Channel single connector attachment (FC-SCA). The FC-SCA connector is normally located on a Fibre Channel backpanel.

**Note.** There are no jumpers or terminators on the drive, and power is supplied through the 40-pin connector.

**3. Format the drive**

The drive has been *low level* formatted at the factory. You do not need to perform another low level format on this drive unless you decide to perform certain diagnostics through the host adapter. If you do decide to perform a low level format, do not abort the format as this is likely to make the drive inoperable. A low level format, with verify turned on, will typically take 30 minutes for ST336754FC models, 60 minutes for ST936701FC models, or 90 minutes for ST973401FC models.

Protect against power failure or other power interruptions during the format.

- Turn on DC power to the host system.
- Boot the system from a system floppy, CD, or from a previously installed hard disc drive if there is one.
- Format the drive.

**Caution.** Formatting a drive erases all user data. Be sure that you understand this principle before formatting any hard disc drive. It is not necessary to format a drive that previously has been used to store data, unless your intention is to erase all user data. Seagate® is not responsible for lost user data.

Savvio™ disc drives are designed to operate with a variety of operating systems. Please refer to your system or Fibre Channel host adapter (controller) manual for information about formatting and setting up the drive for use with your particular operating system.

**Hot plugging the drive**

This drive features hot plugging capabilities which allows you to insert and remove the drive without powering down the host system. Any time a drive is inserted or removed from a Fibre Channel loop, a short loop interruption occurs and the loop resynchronizes automatically to accommodate the added (or removed) drive.

**Drive startup options**

The drive's motor will start spinning the discs based on the status of two signals set by the host adapter. These two signals are called Start\_1 and Start\_2. There are four options as described below.

**Option Start\_2 Start\_1 Motor spin function**

- ..... Low .....Low..... Motor spins up at DC power on.
- ..... High .....Low..... Motor spins up when the host adapter sends the SCSI Start command.
- ..... Low .....High..... Motor spins up after a delay of 12 seconds times the physical address of the drive.
- ..... High .....High..... The drive will not spin up.

Most systems that host only a couple of drives use option 1 to enable all of the drives to start up immediately when power is applied to the drives. Systems hosting larger numbers of drives may be configured to start drives at various times to avoid overloading the capabilities of the host system's power supply.

If you want to change the startup option for the drive, please refer to the documentation provided with your Fibre Channel host adapter or host system.

**Troubleshooting**

- **Drive does not spin up.** Remove and then reinsert the drive into the drive bay on the host-supplied carrier or tray. Make sure the drive makes firm contact with the host's FC backpanel connector. Also, check the drive startup options for the Start\_1 and Start\_2 signals controlled from your host adapter. See "Drive Startup Options" above for the four possible startup options.
- **Computer does not seem to recognize the drive.** Verify that the drive is enabled by the FC host adapter setup utility.

## Seagate support services

For online information about Seagate products, visit [www.seagate.com](http://www.seagate.com) or e-mail your disc questions to [DiscSupport@Seagate.com](mailto:DiscSupport@Seagate.com).

If you need help installing your drive, consult your dealer first. If you need additional help, call a Seagate technical support specialist. Before calling, note your system configuration and drive model number (*ST973401FC*, *ST936701FC* or *ST336754FC*).

|             |                    |                |                    |
|-------------|--------------------|----------------|--------------------|
| Africa      | +1-405-324-4714    | Netherlands    | 00 800-47324283    |
| Australia   | 1800-14-7201       | New Zealand    | 0800-443988        |
| Austria     | 0 800-20 12 90     | Norway         | 00 800-47324283    |
| Belgium     | 00 800-47324283    | Poland         | 00 800-311 12 38   |
| China*      | 800-810-9668       | Spain          | 00 800-47324283    |
| Denmark     | 00 800-47324283    | Sweden         | 00 800-47324283    |
| France      | 00 800-47324283    | Switzerland    | 00 800-47324283    |
| Germany     | 00 800-47324283    | Singapore      | 800-1101-150       |
| Hong Kong   | 800-90-0474        | Taiwan*        | 00-800-0830-1730   |
| Hong Kong†  | 001-800-0830-1730  | Thailand       | 001-800-11-0032165 |
| India       | 1-600-33-1104      | Turkey         | 00 800-31 92 91 40 |
| Indonesia   | 001-803-1-003-2165 | United Kingdom | 00 800-47324283    |
| Ireland     | 00 800-47324283    | USA/Canada/    | 1-800 SEAGATE or   |
| Italy       | 00 800-47324283    | Latin America  | +1-405-324-4700    |
| Japan       | 0034 800 400 554   | Other European |                    |
| Malaysia    | 1-800-80-2335      | countries      | +1-405-324-4714    |
| Middle East | +1-405-324-4714    |                |                    |

\*Mandarin

†Cantonese

**Warranty.** Contact your place of purchase or our web site ([www.seagate.com](http://www.seagate.com)).

**Return Merchandise Authorization (RMA).** Before returning the drive, verify that it is defective. Seagate Worldwide customer service centers are the only facilities authorized to service Seagate drives. Contact nearest center for return procedures and trade regulations.

### Shipping the drive

**Caution.** Back up the data before shipping. Seagate assumes no responsibility for data lost during shipping or service. Shipping drive in an unapproved container voids the warranty. Pack the drive with original box and packing materials. Use no other materials. This prevents electrical and physical damage in transit.

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